

Impartiality, Independence and Integrity Statement

Normec Verifavia is committed to maintain impartiality, independence and integrity in all its validation and verification activities. We recognize these principles as fundamental to our reputation and the trustworthiness of our validations and verifications.

To uphold these principles, Normec Verifavia has established and maintains a Quality Management System designed to:

- Identify, assess, and manage risks to impartiality and independence, including risks arising from specific activities, projects, relationships, or circumstances.
- Identify, evaluate and resolve any potential conflicts of interest between Normec Verifavia, our personnel, and our clients, guaranteeing the integrity of our verification services.
- Provide impartial, independent, transparent and recognized validations and verification statements and opinions, in accordance with the applicable regulatory, accreditation and program requirements.
- Engage closely with our clients, fostering partnerships that cater to their unique needs and exceed their expectations, while maintaining our impartial stance.
- Apply consistent and controlled approaches across all validation and verification activities to ensure the reliability and consistency of our services.
- Commit to the continuous improvement of our processes and management system, taking into account relevant feedback from clients, regulators, and other stakeholders, while ensuring the continued effectiveness, impartiality, independence, and compliance of our validation and verification activities.

Normec Verifavia also maintains open communication channels through which stakeholders can raise concerns regarding impartiality or independence, demonstrating our dedication to transparency and stakeholder engagement.

Our personnel receive regularly training and are made aware of their responsibility for maintaining impartiality, independence, confidentiality, and professional integrity in the performance of their duties, in accordance with the applicable requirements of ISO/IEC 17029:2019.

Normec Verifavia maintains its independence and impartiality by not providing consultancy services or direct technical assistance to clients. This policy safeguards the objectivity, credibility, and integrity of Normec Verifavia's validation and verification services.

Nicolas Duchêne
President